

- Same day warehouse pickup is available for flat pack orders placed by 12:00 PM (local warehouse time) and require a minimum 3 hour processing time.
- Same day shipping is available for flat pack orders placed by 12:00 PM (local fulfilling warehouse time). Orders placed after 12:00 PM will be processed the following business day.
- Rush Advantage is unavailable for assembly orders and discontinued lines. Combined orders subject to refund of rush fee.
- Rush Advantage must be selected at the time of checkout.
- "Day One" starts on the **NEXT** full business day after the order is placed.
- Cancellations after the order is picked will be subject to a 10% processing fee.
- Cancellations made after an order is shipped are subject to a 20% restocking/processing fee.

Assembly & Modifications

- Assembly and limited modifications are available for warehouse pickup and freight shipped orders for additional labor and shipping fees as calculated by the website.
- A limited number of modifications are available **ON FRAMED ASSEMBLED ITEMS ONLY**, including:
 - Increased Depth
 - Decreased Depth
 - Prep for Glass: Route Door(s) & Finish Interior
 - Double Oven Conversion
- Modifications exempt the entire order from normal lead times.
- **Full payment must be received** prior to start of modifications.

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Shipping & Delivery

- All LTL freight orders are packaged in individual boxes, placed on a pallet, shrink wrapped and strapped.
- All LTL freight shipping charges are calculated online at the time of checkout.
- US Cabinet Depot manages all shipping. 3rd party freight carriers **cannot** be sent by the dealer to pick up orders.